

Protech AMS



What's Included?

Protech delivers an easy-to-use, integrated suite of member database, financial, web and analytics tools that can help your organization identify, nurture and strengthen valuable member relationships. These integrated solutions work seamlessly with the entire Microsoft ecosystem, enabling you to create and deliver engaging, remarkable experiences.



UX 365: Member Management + Database

- Membership Management Module
 - Dues Invoicing
 - Renewal Invoicing Module
 - AutoPay Payment Processing
- Invoicing and Accounts Receivable
- Subscription Management
- Committee and Roster Management
- Chapter Management
- Event Registration Management
- Speaker and Facilities Management
- Product Sales
- Exhibit and Facility Management



MX 365: E-Commerce

- Member & Company Profile
- Product Catalog
- Global Shopping Cart & e-commerce
- Online Membership Join/Renewals
- Online Directories with Search
- Online Subscriptions Sales/Renewals
- Online Meetings Registration Module
- Online Professional Development
- Online Donations
- Online Fundraising



LX 365: BI + Analytics

- Membership Datasets and Dashboards
- Meetings Datasets and Dashboards
- ClickDimensions Datasets

Fueled by
Microsoft Power BI



Standard Integrations

- Protech Link for Business Central + Dynamics GP
- Protech Link for Sage Intacct
- Protech Link for Higher Logic
- Protech API for Integrations
- 400+ Microsoft Connectors
- 4,000 AppSource Apps



Customer Care

- Help Desk Software Support
- Online Case Submission and Tracking
- Ideation Lab
- Learning Place
- Essentials Support Plan
- Microsoft Learn

Protech's Professional Services

As a Microsoft Gold Partner, Protech offers a full range of consulting and software development services for the complete lifecycle of your Protech and Microsoft applications.



Implementation Services

Project Planning and Consulting Services
Data Migration Services
System Setup and Configuration Services
Change Management



Self-Service Marketplace

Personalized Workshop Sessions
New Product Installations
Staging Server Implementation & Refresh



Training and User Adoption Services

Structured Group Training New Hire Orientation Training
Refresher Training Recorded Training Video Production

Learning Place



Consulting and Optimization Services

Business Process Analysis and Alignment Power Platform Services
MX/UX/LX Module Setup and Configuration • Design & Build Microsoft Power Automate
Dynamics 365 Admin Support & IT Consulting • Design & Build Microsoft Connectors
Field and Forms Customization • Design and Build Power Apps



Custom Software Development Services

Custom Software Development Cloud Application Development
Requirements Documentation Custom Third-party Integrations
Custom Business Process Development Mobile & Web App Development



Gold
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