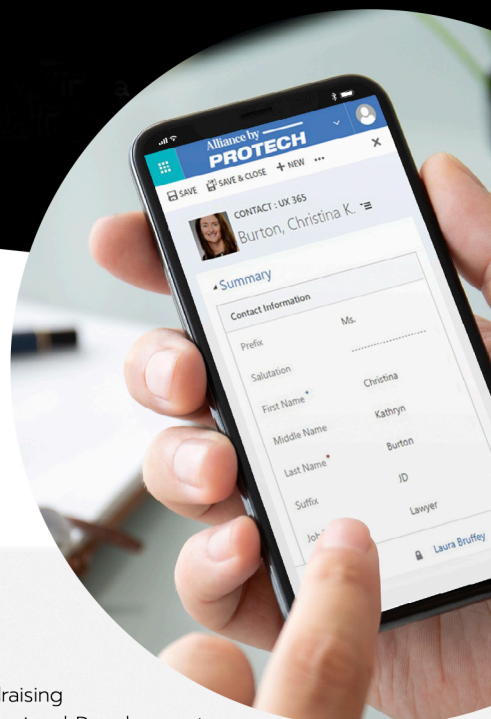


## Protech Association Platform



### What's Included?

Protech delivers an easy-to-use, integrated suite of member database, financial, web and analytics tools that can help your organization identify, nurture and strengthen valuable member relationships. These integrated solutions work seamlessly with the entire Microsoft ecosystem, enabling you to create and deliver engaging, remarkable experiences.



#### UX 365: Member Management + Database

- Membership Management Module
- Invoicing and Accounts Receivable
- Dues Invoicing
- Renewal Invoicing Module
- AutoPay Payment Processing

- Subscription Management
- Committee and Roster Management
- Chapter Management
- Event Registration Management
- Education Certification

- Fundraising
- Professional Development
- Advertising
- Product Sales
- Exhibit and Facility Management
- Promotional Packages



#### MX 365: E-Commerce

- Member & Company Profile
- Product Catalog
- Global Shopping Cart & e-commerce
- Online Membership Join/Renewals

- Online Directories with Search
- Online Subscriptions Sales/Renewals
- Online Meetings Registration Module
- Online Contributions

- Online Communities
- Online Chapters



#### LX 365: BI + Analytics

- Membership Dataset and Dashboards
- Meetings Datasets and Dashboards

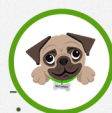
- Fundraising Dataset and Dashboards
- Build Your Own Datasets

Fueled by  
Microsoft Power Bi



#### Standard Integrations

- Protech API for Integrations
- Protech Link for Business Central + Dynamics GP
- Protech Link for Sage Intacct
- Protech API for Integrations
- 400+ Microsoft Connectors
- 4,000 AppSource Apps
- Protech IDP for SSO (Single Sign-On)
- Microsoft Power Platform
- Microsoft Power Automate



#### Customer Care

- Help Desk Software Support
- Online Case Submission and Tracking
- Ideation Lab
- Learning Place
- Essentials Support Plan
- Microsoft Learn

# Protech's Professional Services

As a Microsoft Gold Partner, Protech offers a full range of consulting and software development services for the complete lifecycle of your Protech and Microsoft applications.



## Implementation Services

Project Planning and Consulting Services  
Data Migration Services  
System Setup and Configuration Services  
Change Management



## Self-Service Marketplace

Personalized Workshop Sessions  
New Product Installations  
Staging Server Implementation & Refresh



## Training and User Adoption Services

Structured Group Training    New Hire Orientation Training  
Refresher Training            Recorded Training Video Production

Learning Place



## Consulting and Optimization Services

Business Process Analysis and Alignment    Power Platform Services  
MX/UX/LX Module Setup and Configuration    • Design & Build Microsoft Power Automate  
Dynamics 365 Admin Support & IT Consulting    • Design & Build Microsoft Connectors  
Field and Forms Customization                    • Design and Build Power Apps



## Custom Software Development Services

Custom Software Development                    Cloud Application Development  
Requirements Documentation                      Custom Third-party Integrations  
Custom Business Process Development           Mobile & Web App Development

Gold  
Microsoft Partner

